
MAINTENANCE CONTRACT

- Hotline service: active support when problems arise
 - Update service: ongoing software updates to reflect the latest developments
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WINCAP
COMPUTER
AIDED
PROGRAMMING



What WinCAP does

WinCAP is Bäumers' powerful software for creating semi-automatic and fully automatic NC cutting programs that can be used with all horizontal and vertical CNC contour cutting machines. The intelligent user interface allows you to program any shape using high-performance design tools (mini CAD), manual and automatic cutting lines (autoroute), as well as manual and semi-automatic cutting patterns (pair formation and block area programming).



Standard variable programs can be created for recurring contours that are required to have a range of different dimensions – and when used in combination with the optional nesting software, WinCAP has everything it takes to meet even the most demanding foam processing requirements.

Stay at the cutting edge with WinCAP

Software products have extremely short innovation cycles – not only are they constantly expected to perform better than before, but the technical environments in which they are used keep changing around them.

The WinCAP maintenance contract provides a long-term way of ensuring you're always up to date. Thanks to the numerous services covered by the contract, you can be assured of receiving help quickly when you need it and that your Bäumers system will keep delivering maximum performance. knife and ensures precise cutting results. A fully automatic holding-down device holds the block in place at the top when cutting.



Der WinCAP Hotline-Service

Our WinCAP hotline is available from Monday to Friday from 08:00 to 21:00 (CET) for your questions. During this time, it can give you support and advice over the phone for any questions you may have about using and installing products covered by a contract, and help you solve any issues that have arisen.

If it is not possible to solve an issue there and then, the next stage will usually involve bringing in a specialist to provide expert advice (response time of 1 day).

The WinCAP update service

The purchase of a production machine or system represents a long-term investment, so the software it works with needs to keep performing for just as long. Complex software programs like WinCAP are constantly developed and improved in order to ensure this.

By taking out a maintenance contract, you will automatically benefit from every new feature that becomes available, and receive every update and patch – even after your warranty expires!

By the way, we are always delighted to receive suggestions for improvements and changes from our customers. We collect these and then implement them in future software generations wherever possible.

Reach out to us and we would be pleased to prepare a non-binding offer.

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